

Job Title: FLSA Status:

Date: Reports to: Salary Grade Development Coordinator Full time; Non-Exempt

March 2021 Vice President of Development 9

ORGANIZATIONAL MISSION

To enhance the quality of life for our citizens now and for future generations by building community endowments, meeting needs through grantmaking, providing leadership, and promoting collaboration on community issues.

PRIMARY PURPOSE OF JOB

The Development Coordinator is responsible for providing administrative assistance to the Development and Affiliate Departments in alignment with Community Foundation of the Ozarks' (CFO) mission, vision and values.

ESSENTIAL FUNCTIONS AND PERFORMANCE AREAS

- Work with the Development and Affiliate departments to carry out development strategies and activities.
- Assist with new fund development, including writing fund agreements, tracking new funds and managing the workflow process to a fully executed fund agreement.
- Carry out multi-step workflow process for "donor-advised" grants and nonprofit agency distributions as related to the development department, including accompanying cover letters.
- Customize template cover letters for the grants related to affiliate community grantmaking.
- Assist in the affiliate department's grantmaking administrative and entry process to serve as a back-up for the Director of Regional Engagement.
- Assist with generating database reports for affiliate community foundations, agency nonprofit partners and donors as needed.
- Write letters to acknowledge in-kind donations as needed.
- Assist with necessary information, mailing and correspondence for the Professional Advisors Council, Ozarks Charitable Real Estate Foundation, donor and agency education events and other development- and affiliate-related activities.
- Forward thank-you letters from grant recipients to donor advisors who recommended grants.
- Send courtesy gift letters to donors weekly.
- Manage matching gifts from corporate donors in partnership with Finance Department.
- Assist with general CFO events as requested.
- Assist Vice President of Development with scheduling and correspondence as requested.
- Assist with general CFO phone answering coverage as needed.
- Perform other duties and responsibilities, as assigned.

KNOWLEDGE, SKILLS, AND ABILITIES

- Proficiency with Microsoft Office Suite software; strong working knowledge of Word and Excel and familiarity with PowerPoint.
- Technical capacity to learn and understand database systems.
- Excellent customer service skills.
- Strong time management skills.
- Highly accurate and meticulous in recordkeeping.

- Ability to work cross functionally across departments with strong communication skills.
- Strong grammar and proofreading skills.
- Proficient with online office technology services, such as shared collaboration and document storage spaces, form builders, schedule-management programs, e-mail managers, e-commerce, password keepers, and willingness to explore, learn and adopt web-based office technology.
- Ability to work occasional early mornings or evenings and telecommute from home as necessary.

CFO VISION STATEMENT

Integrity: Stewardship you can trust.

Respect: *Relationships matter*.

Leadership: Collaboration creates solutions.

Vision: Our focus is forever.

DEVELOPMENT DEPARTMENT CORE COMPETENCIES

Adaptability - We maintain effectiveness when experiencing changes in work responsibilities or environment; adjusting effectively to work within new work structures and processes.

Building Partnerships – We identify opportunities and take action to build quality relationships between our grant and scholarship recipients, our donors, and our colleagues to ensure quality programming.

Planning and Organizing – We establish a course of action for self and others to ensure that work is completed efficiently. We develop timelines and maintain order in program processes and ensure we reach our milestones.

Contributing to Team Success – *Actively participating as a member of a team to move the team toward the completion of goals.*

EDUCATION, TRAINING AND EXPERIENCE REQUIREMENTS

- High school diploma or equivalent required.
- Bachelor's degree in development, nonprofit management, marketing, communication, business or other relevant field preferred.
- At least one year of prior experience in office administration, customer service/relations, event planning or related field preferred.
- Must possess a valid driver's license and have a good driving record.

PHYSICAL CONTEXT AND WORK ENVIRONMENT

Physical Requirements	Percentage of Work Time Spent on Activity				
	0-24%	25-49%	50-74%	75-100%	
Seeing: Must be able to see to read documents/reports and use computer.				Х	
Hearing: Must be able to hear well enough to communicate with staff, donors, vendors, and general public.				Х	
Sitting: Must be able to sit for long periods of time.			Х		
Standing/Walking: Must be able to move about the work area.		X			

Climbing/Stooping/Kneeling: Must be able to stoop or kneel to pick up items off the floor.	Х		
Lifting/Pulling/Pushing : Must be able to lift 20 pounds with or without reasonable assistance.	Х		
Grasping/Feeling: Must be able to type, handle documents, and use equipment and electronic devices.			Х

WORKING CONDITIONS

The work environment is usually a well-lighted, environmentally controlled indoor environment with moderate level of noise.

The statements herein are intended to describe the general nature and level of work being performed, but are not to be seen as a complete list of responsibilities, duties, and skills required of personnel so classified. Also, they do not establish a contract for employment and are subject to change at the discretion of the employer.

Employee Signature

Date